



PASSENGER

INFORMATION

PLEASE DO NOT

REMOVE

ZAMBEZI QUEEN  
LUXURY AFRICAN RIVER SAFARI



## INTRODUCTION

THE CHOBE NATIONAL PARK, WHICH IS THE SECOND LARGEST NATIONAL PARK IN BOTSWANA COVERS 10,566 SQUARE KM, HAS ONE OF THE GREATEST CONCENTRATIONS OF GAME FOUND ON THE AFRICAN CONTINENT. ITS UNIQUENESS IN THE ABUNDANCE OF WILDLIFE AND THE TRUE AFRICAN NATURE OF THE REGION, OFFERS A SAFARI EXPERIENCE OF A LIFETIME.

A MAJOR FEATURE OF CHOBE NATIONAL PARK IS ITS ELEPHANT POPULATION CURRENTLY ESTIMATED AT AROUND 120,000. THE CHOBE ELEPHANT ARE MIGRATORY, MAKING SEASONAL MOVEMENTS OF UP TO 200 KM FROM THE CHOBE AND LINYANTI RIVERS, WHERE THEY CONCENTRATE IN THE DRY SEASON, TO THE PANS IN THE SOUTHEAST OF THE PARK, TO WHICH THEY DISPERSE IN THE RAINS.

MOST OF THE WILDLIFE ACTIVITY OCCURS ALONG THE BANKS OF THE RIVER - ESPECIALLY DURING THE DRIER WINTER MONTHS WHEN ANIMALS MUST CONGREGATE AT THE RIVER TO QUENCH THEIR THIRST. GAME VIEWING HERE IS BY VEHICLE ALONG THE RIVER OR BY BOAT ON THE RIVER. BOTH OFFER EXCELLENT GAME VIEWING, ESPECIALLY OF THE LARGE HERDS OF ELEPHANT AND BUFFALO. FOR GAME VIEWING, ESPECIALLY LARGE HERDS, THE CHOBE RIVER - FRONT IS THE PLACE TO GO IN BOTSWANA. BIRDING ENTHUSIASTS WILL ALSO FIND THE RIVERFRONT A FANTASTIC DESTINATION, ESPECIALLY DURING BOTSWANA'S SUMMER MONTHS WHEN THE MIGRATORY SPECIES RETURN. THE CHOBE RIVER OFFERS GREAT BIRDING AND WITHIN THE PARK THERE ARE OVER 400 DIFFERENT SPECIES. OCCASIONALLY, CARMINE BEE-EATERS CAN BE SEEN BUILDING THEIR NESTS IN THE SAND BANKS OF THE RIVER.



## PERSONAL SAFETY

GUESTS ARE REMINDED THAT THE ZAMBEZI QUEEN OPERATES IN A NATIONAL PARK AND THAT THE ANIMALS INHABITING THE CHOBE AREA ARE WILD.

NO SWIMMING IN THE RIVER OR WALKING ALONG THE RIVER BANK IS PERMITTED.

SO AS NOT TO ENDANGER YOURSELVES OR OTHERS THE GUIDE'S INSTRUCTION IS ALWAYS TO BE RESPECTED AND THE SAFETY REGULATIONS MUST BE STRICTLY ADHERED TO:

*DO NOT STAND UP IN MOVING VEHICLES*

*REMAIN SEATED IN TENDER AND GAME VIEWING BOATS*

*DO NOT PLACE YOUR HANDS OR FEET IN THE WATER*

*BE ALERT FOR OVERHEAD BRANCHES WHICH CAN CAUSE SERIOUS INJURY*

*CALLING TO ANIMALS AND IMITATING ANIMAL SOUNDS IS NOT PERMITTED*

*FEEDING OF ANIMALS IS PROHIBITED*

*SMOKING IS STRICTLY PROHIBITED ON EITHER VEHICLES OR BOATS*

IN THE UNLIKELY EVENT OF THE TENDER BOAT CAPSIZING, PUT ON YOUR LIFE JACKET IMMEDIATELY AND FOLLOW YOUR GUIDE'S INSTRUCTIONS.

## SAFETY & SECURITY

THE ZAMBEZI QUEEN IS FULLY EQUIPPED WITH LIFE JACKETS, FLARES AND SMOKE DETECTORS, AND IN THE EVENT OF A POWER FAILURE, IS FITTED WITH BACK-UP EMERGENCY LIGHTING.

KEY STAFF MEMBERS HAVE BEEN TRAINED IN FIRST AID AND EMERGENCY MEDICAL EVACUATION PROCEDURES.



## **FIRE EVACUATION**

IN THE EVENT OF FIRE, A HIGH PITCHED ALARM WILL SOUND. PASSENGERS ARE TO MEET AT THE BOARDING AREA WHERE FURTHER INSTRUCTIONS WILL BE GIVEN.

DIRECTIONS TO THE BOARDING AREA CAN BE FOUND ON THE BACK OF ALL CABIN DOORS.

FIRE HYDRANTS AND EXTINGUISHERS ARE CLEARLY MARKED ON EACH LEVEL.

LIFE JACKETS ARE AVAILABLE AT THE BOARDING AREA.

## **NIGHT POWER**

AT APPROXIMATELY 22H00 EACH EVENING, THE GENERATORS WILL BE SHUT DOWN AND ALL POWER WILL BE SUPPLIED BY BATTERY ONLY.

DURING THIS PERIOD NO PLUG POINTS OR LIGHTS WILL BE OPERATIONAL WITH THE EXCEPTION OF SAFETY LIGHTING IN ALL AREAS AND YOUR BEDSIDE LIGHT AND FAN.

THE ONLY LIGHTING AVAILABLE WILL BE IN THE FORM OF LOW ENERGY LED LIGHTS.



## SMOKING POLICY

SMOKING IS ONLY PERMITTED IN THE OUTDOOR AREAS OF THE LEVEL THREE ENTERTAINMENT DECK.

SMOKING IS STRICTLY PROHIBITED IN ALL CABINS, INCLUDING CABIN BALCONIES, AS WELL AS ALL OTHER AREAS OF THE BOAT.

SMOKE DETECTOR ALARMS ARE FITTED THROUGHOUT THE BOAT AND GUESTS SHOULD BE ADVISED THAT THE ACTIVATION OF THESE ALARMS WILL BE TREATED AS A SERIOUS OFFENCE AND COULD RESULT IN INJURY TO OTHERS.

## MOBILE PHONES

RECEPTION IS AVAILABLE AT MOST TIMES ON ROAMING. NOTE THAT THIS CAN BE BOTH EXPENSIVE AND SLOW FOR INTERNET USE.

OUT OF RESPECT FOR FELLOW PASSENGERS WHO HAVE COME TO ENJOY THE TRANQUILITY OF THE AFRICAN BUSH, CELLULAR PHONES MAY BE USED ONLY INSIDE YOUR CABIN.

IN ALL OTHER AREAS, CELLULAR PHONES MUST BE KEPT ON SILENT MODE AND MAY ONLY BE USED FOR TEXT/SMS MESSAGING IN THE SILENT MODE.



## CURIO SHOP

THE CURIO SHOP IS LOCATED ON LEVEL ONE, IN THE READING ROOM, AND IS STOCKED WITH A VARIETY OF GIFTS FOR THOSE BACK AT HOME, AS WELL AS A SELECTION OF PERSONAL ITEMS YOU MAY REQUIRE DURING YOUR VACATION.

## BINOCULAR HIRE

BINOCULARS ARE AVAILABLE FOR HIRE FROM THE CURIO SHOP

## CABIN KEYS

SHOULD YOU WISH TO LOCK YOUR CABIN, KEYS ARE AVAILABLE AT THE OFFICE.

## ROOM SERVICE

THERE IS NO ROOM SERVICE AVAILABLE ON BOARD THE BOAT, EXCEPT IN EXCEPTIONAL CIRCUMSTANCES .



## **HAIRDRIERS**

ALL BATHROOMS ARE EQUIPPED WITH HAIRDRIERS LOCATED IN THE DRAWER BELOW THE BASIN.

## **SAFES**

ALL CABINS HAVE SAFES AND GUESTS ARE ADVISED TO USE THESE FOR STORAGE OF VALUABLES.

## **LAUNDRY**

THE ZAMBEZI QUEEN DOES NOT OFFER A LAUNDRY SERVICE, HOWEVER WE WILL DO OUR BEST TO ASSIST SPECIAL REQUESTS.

## **WATER**

ALL WATER ONBOARD HAS PASSED THROUGH A MULTIPLE STATION PURIFYING PLANT AND BEEN TESTED BY THE SOUTH AFRICAN BUREAU OF STANDARDS AND FOUND SAFE FOR HUMAN CONSUMPTION.

FOR YOUR CONVENIENCE, WE RECOMMEND THE USE OF BOTTLED WATER WHICH IS SUPPLIED ON A COMPLIMENTARY BASIS.



## SWIMMING POOL

THE POOL IS USED ENTIRELY AT YOUR OWN RISK.

THERE IS NO LIFEGUARD IN ATTENDANCE.

## MALARIA

NAMIBIA AND BOTSWANA ARE BOTH A MALARIA AREA.

MOSQUITO REPELLENT CAN BE FOUND IN EACH CABIN.

LONG SLEEVES AND LONG PANTS/SKIRTS ARE ADVISED TO BE WORN, AFTER SUNSET AND WHEN ON SHORE.

IT IS RECOMMENDED THAT YOU OBTAIN PROFESSIONAL MEDICAL ADVICE ON MEDICATION TO BE TAKEN.

## CHECK-OUT TIME

GUESTS ARE REQUESTED TO CHECK OUT BY 10H00, ALTHOUGH REASONABLE REQUESTS FOR AN EXTENSION WILL BE ACCOMMODATED WHEREVER POSSIBLE.



# RESPONSIBLE TOURISM

RESPONSIBILITY TOWARDS THE ENVIRONMENT FORMS THE FOUNDATION UPON WHICH THIS ECO-BOAT WAS BUILT.

AS PART OF OUR COMMITMENT TO THE SURROUNDS, WE LEAVE NO LASTING FOOTPRINT ON THE ENVIRONMENT IN WHICH WE OPERATE:

*A WATER JET PROPULSION SYSTEM REPLACES THE CONVENTIONAL PROPELLER SYSTEM, CAUSING NO DAMAGE TO THE RIVER BED.*

*ONLY THE LATEST FUEL EFFICIENT AND LOW EMISSION GENERATORS ARE RUN DURING DAYLIGHT HOURS, WITH THE ENTIRE BOAT OPERATING ON BATTERY POWER THROUGH THE NIGHT.*

*HOT WATER IS PROVIDED BY A SOLAR HEATING SYSTEM.*

*ENERGY-SAVING LIGHTS THROUGHOUT.*

*WATER-SAVING TAPS AND SHOWERS.*

*ONBOARD SEWERAGE PROCESSING PLANT.*

*CLEANING DETERGENTS AND SOAPS ARE BIODEGRADABLE.*

*FIVE STAGE WATER PURIFICATION PLANT, USING RIVER WATER, IS USED IN SHOWERS AND TAPS.*



## **RESPONSIBLE TOURISTS**

GUESTS HAVE A RESPONSIBILITY TOWARD BOTH FELLOW PASSENGERS AND CREW.

EVERY PASSENGER SHOULD CAREFULLY REVIEW THE ZAMBEZI QUEEN TERMS AND CONDITIONS.

SAFETY REQUIREMENTS SHOULD BE TAKEN SERIOUSLY BOTH ONBOARD AND DURING EXCURSIONS, AND RESPECT BE GIVEN TO OTHER GUESTS, CREW MEMBERS AND THE ENVIRONMENT.



